



## *Patient and Family Advisor Application Form*

The Patient and Family Advisory Council (PFAC), under the guidance of the Office of Patient Experience, work in partnership with the leadership and clinical staff to create an environment of patient and family-centered care across Saint Mary's Health Network. Patient and Family Advisors share their stories, experiences, and perspectives to ensure continuous improvement in the care provided to patients and families. Through this partnership, discussions and decisions about patient and family-centered care occur in various meetings and forums.

**Definition of an Advisor:**

*"Anyone using their lived experience to improve the healthcare system."*

Patient and Family Advisors serve in a variety of healthcare settings sharing their personal stories to represent all patient and families in providing an educated perspective of care by bringing authenticity, empowerment, respect and inspiration to the design and delivery of healthcare systems. Patient and Family Advisor roles include partner, educator, speaker, listener, advocate, collaborator and leader, ensuring the focus of healthcare is centered on the patient and the family.

Identification Information			
<b>Name</b>			
<b>Street Address</b>	<b>City, State</b>	<b>Zip Code</b>	
<b>Home Phone</b>	<b>Cell Phone</b>	<b>Email Address</b>	

<b>Are you willing to share your contact information with other PFAC members?*</b>	Yes		No	
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\*Saint Mary's will never share or sell your information with outside vendors

<b>I Represent the Voice Of:</b>	<i>Patient</i>		<i>Family Member</i>		<i>Care Taker</i>	
<i>Other (please explain)</i>						

<b>If representing the voice of a patient, please give patient's name:</b>	
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<b>Experience</b> (please tell us about yourself)			
I / My family member has been treated at Saint Mary's since			
I / My family member has been treated most often in			
<i>Emergency Dept.</i>		<i>In-Patient Units</i>	<i>Outpatient Clinics</i>
<i>Other (please explain)</i>			
Please tell us which services you/family member has used during the last two years. (Example: Pulmonary, Neonatal Intensive Care, Outpatient Surgery, ER, etc.)			
Please tell us about one area of interest you would like to see the PFAC focused on.			
How did you find out about the Patient and Family Advisory Council?			

**Availability and Commitment**

The current time commitment is approximately 3 hours a month. Meeting times are held the 4 <sup>th</sup> Thursday of every month at 1:00 pm. There is a one time, 2-hour mandatory orientation.			
Will this pose any problems for your participation?	Yes	No	

\_\_\_\_\_  
Signature \_\_\_\_\_ Date

Thank you for taking the time to tell us more about your interests in becoming a Patient Family Advisor at Saint Mary's. Please send your completed application form to:

Aimee Guthrel  
aguthrel@primehealthcare.com